

## VARMORA PTMT WARRANTY CARD

We are thrilled to inform you that you are the proud owner of a top-quality product from Varmora's distinguished collection. Each product is a testimony to our philosophy of putting quality first and providing 100% customer satisfaction.

Varmora sanitaryware assures the buyer that its products are guaranteed against manufacturing defects or faulty workmanship for the period specified in the table below, starting from the date of the purchase invoice for the sanitaryware products.

Product Category	Name of the Product's	Domestic Use (Functional) Warranty Period	Commercial Use (Functional)Warranty Period
Plast	Cistern	3 Years	1 Year
	Mechanical Parts Like Inlet & Out let valve Syphons	2 Years	1 Year
	Concealed Cistern on Shell	10 Years	1 Year
	Mechanical Parts Like Inlet & Out let valve Syphons	1 Year	1 Year
	PTMT Faucet	3 Years	1 Year
	Seat Covers	3 Years	1 Year
	PTMT Accessories	3 Years	1 Year
	PTMT showers & Health Faucet	1 Year	1 Year

### WARRANTY - TERMS & CONDITIONS:

- This Warranty is confined only to the first purchaser of the product.
- The Warranty is applicable from the date of purchase.
- Benefits of Warranty can be availed only after verification of GST paid original invoice along with the warranty card.
- The company is not liable for any damage out of faulty installation.
- The warranty becomes null and void if installation is not done by qualified and experienced technicians as per the installation procedure laid down by the company.
- The company is not liable to pay for any civil or construction work required during the installation of fresh new products or replacement/repair of old products.
- The company shall make its best endeavour to provide onsite warranty services. However, due to unavoidable/exceptional reasons, the product may be required to be taken back for inspection at the company's service centre or service centre of authorized service associates.
- Product installation if done beyond the municipal limits of the jurisdiction of the company service centre/ service centre of authorized service associates, the service personnel's to and from travel charge, conveyance charge and other incidental expenses, etc. will be solely borne by the customer.

- Once repaired/replaced this warranty will continue to be in effect only for the balance of the unexpired period of warranty.
- The company service centre/ or authorized service associates have all the rights to retain parts/components replaced at their discretion if any defect is noticed in the product in the duration of the warranty period.
- Replacement of parts would be purely at the discretion of Varmora Granito PVT LTD (Unit CSPL) alone. In case the entire product is replaced (subject to the sole discretion of Varmora Granito PVT LTD (Unit CSPL) VARMORA SANITARYWARE), the same product model shall be replaced, but if the same product model is not under production or has been discontinued, it shall be replaced with the product of same pricing at the time of the purchase of the original product.
- The company will make every effort to make repairs as soon as possible within a reasonable time frame. However, it is expressly clear that the company is not under any obligation to do so in a specified period.
- The company's obligation under this warranty is limited only to repair or give replacement of product/part found defective only under the warranty period, this warranty does not cover any consequential or resulting liability, damage or loss to property or life arising directly/indirectly out of any defect in the product.
- The accessories external to the product are not covered under the warranty. In case of any defect, standard charges will be charged from the customer as per prevailing rates of the company, after the completion of the warranty period.
- In case of any dispute, this warranty is subject to the jurisdiction of Morbi, and Gujarat courts only.

**WARRANTY WILL BE DECLARED VOID, IF:**

- The Proof of purchase i.e. GST paid Invoice in original and/or warranty card is not shown to the company's authorized service personnel at the time of repair/making claim. In such cases service will still be rendered, however, it will be on a chargeable basis as per the standard rates of labour and/ or parts as required in service, prevailing at the point of time.
- The product is not installed/used according to the instructions given in the instruction/ installation manual.
- Site conditions, where the products are installed, do not conform to the recommended operating conditions of the product as specified in the instruction manual of the product which is supplied with the product.
- Defect(s) caused by improper use and negligent handling, as determined by the company.
- The defect is caused due to a cause beyond reasonable control like lightning, acts of God, abnormal water supply/ water pressure or while in transit from the dealer's outlet to the purchaser's residence.
- This Warranty will automatically terminate on the expiry of the warranty period, even if the product may not be in use for any time during the warranty period for any reason.

The warranty does not cover certain product parts, like rubber parts, O rings, Rubber Washer, & consumables like Batteries or fragile Glass.